

WE PROVIDE COMPLETE SERVICE/SUPPORT FOR ALL OF OUR CUSTOMER'S REQUIREMENTS.
THE APPLICABLE RATES AND TERMS ARE DETAILED BELOW:

- TESTING, CALIBRATION, AND CERTIFICATION FOR ALL OF OUR PRODUCTS
- REMOVAL/RE-INSTALLATION SERVICE AND ON-ENGINE / ON-SITE TROUBLESHOOTING
- SHORT & LONG TERM MAINTENANCE SUPPORT SERVICE
- FACTORY-AUTHORIZED REMANUFACTURING
- FIELD SERVICE SUPPORT 24 HOURS PER DAY, 7 DAYS A WEEK

SERVICE TYPES

| TYPE 1 | TYPE 2 | TYPE 3 | TRAVELLING | SERVICE |
|--------------------|--|--------------------|---------------|---|
| | | | TYPES 1, 2, 3 | |
| \$1264/DAY (10 HR) | \$1712/DAY (10 HR) | \$2144/DAY (10 HR) | - | DAILY RATE FOR A 10 HOUR DAY |
| \$150/HR | \$210/HR | \$260/HR | \$120/HR | REGULAR HOURS: MONDAY TO FRIDAY 8:00 AM TO 4 :30 PM |
| \$190/HR | \$230/HR | \$300/HR | \$160/HR | TIME AND A HALF: EVENINGS AFTER 4:30 PM AND ON SATURDAYS |
| \$210/HR | \$270/HR | \$350/HR | \$180/HR | DOUBLE TIME: AFTER 12 HOURS OF CONSECUTIVE WORKING HOURS DURING NORMAL WEEKDAYS; AFTER 8 HOURS OF CONSECUTIVE WORKING HOURS ON SATURDAYS, SUNDAYS AND ON STATUTORY HOLIDAYS* |
| \$300 | \$400 | \$600 | | TESTING EQUIPMENT, TOOLS, MISC. |
| 1 HOUR | 2 HOURS | 4 HOURS | | PREPARATION PRIOR TO TECHNICIAN DEPARTURE |
| 1 HOUR | 2 HOURS | 4 HOURS | | REPORT AFTER INTERVENTION |
| TYPE 1 | GENERAL MECHANICAL AND ELECTRICAL SERVICES | | | |
| TYPE 2 | GOVERNORS AND ACTUATORS SERVICES, ANALOG AND DIGITAL ELECTRONIC CONTROLS, GENERATORS, MOTOR GENERATOR SETS AND ASSOCIATED CONTROLS. | | | |
| TYPE 3 | EXPERT ADVICE AND SPECIALIZED INTERVENTION. MINIMUM HOURLY RATES. | | | |

TERMS

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| 1. NORMAL WORKING HOURS ARE MONDAY TO FRIDAY, FROM 8 :00 AM TO 4 :30 PM, INCLUDING 30 MINUTES FOR LUNCH. ANY ADDITIONAL TIME WILL BE CHARGED AS OVERTIME AT THE APPLICABLE TYPE RATE. |
| 2. MINIMUM 4-HOUR CHARGE, AT THE APPLICABLE TYPE RATE, FOR AFTER HOURS SERVICE CALLS. |
| 3. TRAVEL TIME WILL BE CHARGED AT THE APPLICABLE RATE. |
| 4. A PER DIEM CHARGE OF \$80.00 PER TECHNICIAN WILL BE CHARGED FOR BREAKFAST AND LUNCH OR \$120 FOR BREAKFAST, LUNCH AND DINNER, UNLESS MEALS ARE PROVIDED BY THE CUSTOMER OR HIS REPRESENTATIVE. |
| 5. HOTEL/LODGING WILL BE INVOICED AT COST, PLUS 15% OF ADMINISTRATION FEES, UNLESS PROVIDED BY THE CUSTOMER OR HIS REPRESENTATIVE. |
| 6. OTHER EXPENSES (AIRFARE, CAR RENTAL, ETC.) WILL BE CHARGED AT COST, PLUS 15% ADMINISTRATION FEES. |
| 7. STAND-BY TIME: AT ALL TIME, A MINIMUM OF TWELVE (12) HOUR PER DAY WILL BE CHARGED, AT THE APPLICABLE HOURLY RATE, WHEN OUR TECHNICIAN IS REQUIRED TO STAY ON-SITE OVERNIGHT OR AT A NEARBY LOCATION. |
| 8. USAGE OF A VEHICLE WILL BE CHARGED AT \$0.95 PER KILOMETER. |
| * STATUTORY HOLIDAYS WILL BE CHARGED AT DOUBLE TIME RATE, PLUS 30%. |

ABOVE PRICES ARE IN CANADIAN FUNDS AND SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.